

Implemented, integrated, or running?

12 checks before you call an AI project done.

Implemented

1. One workflow is named, and a baseline – volume, cost, or cycle time – is written down before the build.
2. It runs on live data in the environment people already use on Monday.
3. The milestone is fixed, and the leave-behind says what is running and who owns it.
4. What "good" means for the task the business cares about is defined before go-live: an eval, an acceptance check, or a failure budget.

Integrated

5. It takes a step inside the existing process. It is not a side chat people must remember to open.
6. It is connected to the system of record – ERP, CRM, ITSM, or the product. People do not copy results back in by hand.
7. Identity, access, and the data boundary are decided: who may call it, and where prompts and documents may go.
8. Exceptions land in a named human queue.

Running

9. A named owner on your side is on call for what the model does. Server uptime is a different seat.
10. A cost ceiling exists, and someone can see which workflow spent it.
11. A prompt, tool, or model change passes a regression check before it reaches the workflow.
12. Quality, leakage, and spend each have an incident path.